

Circle B Campground WiFi F.A.Q.

Rev: July 20, 2006

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Q: What does WiFi actually stand for, and who regulates it?

A: It stands for Wireless Fidelity. WiFi is regulated by the IEEE.

Q: Why do you offer this technology at your campground?

A: Many campers are now using WiFi to keep in touch via the Internet while they are away.

Q: What does it cost to use this service? Will I be billed extra? Are there any usage limits?

A: The campground WiFi is available for free to everybody with unlimited usage.

Q: Do I need to register my machine at the office? Are there any access codes used?

A: No, we are running an open network. This means that anybody can connect without access codes.

Q: What all can I do while connected to the WiFi? Also, what am I not allowed to do?

A: You may use the WiFi for anything Internet related. You can chat, check your email and browse websites. You may NOT use the WiFi for anything malicious, illegal, or destructive.

Q: Is there anything about me logged or recorded? Can I get in trouble for visiting certain areas?

A: There are some details that are recorded for reference only, but nothing about where you visited.

Q: Is the WiFi available to the entire campground? How will I know if my site has coverage or not?

A: WiFi is currently available to the entire park. You can check the WiFi availability map on the park website, or ask for one in the office.

Q: Are there different types of WiFi, and if so what standard do you use?

A: There are in fact different types. The Circle B network uses 802.11b/g standards.

Q: I have an older laptop computer, what do I need to connect to your service?

A: Users with older laptops will need a wireless PCMCIA card. (802.11b/g compatible)

Q: I have a newer laptop with built in wireless capabilities. What do I need?

A: Nothing, you are already set.

Q: I have regular desktop machine that I want to bring to the campground. What do I need?

A: You will need an 802.11b/g wireless PCI card installed. An external antenna is also advised.

Q: What IP address should I use?

A: None, the DHCP server will assign an address for you once you connect. Do not use predefined IPs.

Q: What is the difference between 802.11b, 802.11g and 802.11a?

A: 802.11b and 802.11g are essentially the same standards, but users who have a clearer signal can connect at a faster rate with 802.11g. 802.11a uses the 5GHz band, and we do not offer it.

Q: I can't connect from inside my camper, but I can connect very easily from outside. What can I do?

A: WiFi is limited to line of sight. This means, if you can't see the antenna, you aren't going to get a good signal. You can try to get a clearer signal by sitting near a window.

Q: But I really want to use my computer from inside, what should I do?

A: You should purchase an external antenna (2.4GHz) and mount it on your camper. External antennas GREATLY increase the range and connectivity from indoor mobile users.

Q: I am fairly close to a hotspot and I just can't seem to get a signal. What is wrong?

A: Metal objects (like other campers) reflect WiFi signals away. Tree foliage also absorb WiFi signals. Any obstructions between you and the antenna will limit your connectivity.