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**Q:** What exactly is WiFi?

**A:** WiFi is a radio signal which people can use to connect to the Internet wirelessly.

**Q:** What do I need in order to connect?

**A:** You will need a wireless capable device such as: a laptop computer, a game console or a smartphone.

**Q:** How do I know if my device is WiFi capable?

**A:** Most newer laptop computers, phones and video game consoles will have a WiFi radio built into them.

**Q:** I have an older laptop, can I still connect?

**A:** You may need to purchase a wireless PCMCIA card. (802.11b/g compatible)

**Q:** Do I need an access code? Do you guys use WEP codes or WPA keys?

**A:** No, we run an open network. No access codes are needed. We do not use encryption.

**Q:** Where at (from within the park) can I access the network?

**A:** The WiFi network is available from anywhere within the park.

**Q:** It says that I am connected, I have a good signal, but I can not access anything. What's wrong?

**A:** Initially upon connecting, you will need to first open your Internet browser. You'll be redirected to the WiFi terms of use page. You MUST agree to these terms before you'll be granted access to anything.

**Q:** I sometimes have difficulty connecting to the WiFi from within my camper, but I have no problems when I am outside. What causes this?

**A:** It can be very difficult for a wireless signal to penetrate the outside metal that surrounds the camper. You can try sitting near a window or purchasing an external antenna.

**Q:** Do you monitor what I do when I am online? Can you see what sites I visit?

**A:** At this time, we do not monitor the WiFi usage. However, we have the ability to do so if needed.

**Q:** What IP address do I use? What is the subnet and host IP?

**A:** The DHCP server will assign all of this for you. There is no need to manually set any of this information.

**Q:** What standards do you use for your network?

**A:** We use 802.11b and 802.11g standards. (Please ensure your devices are 802.11b and/or 802.11g compatible before purchasing them. Most 802.11n devices are backwards compatible and will still work.)

**Q:** What are the differences between 802.11a, 802.11b, 802.11g, and 802.11n?

**A:** 802.11b and 802.11g both use the 2.4GHz band. They're essentially the same standards. People with a clearer signal can connect at a higher bit rate with 802.11g than with 802.11b. 802.11a uses the 5GHz band and we do not offer it. 802.11n is a proposed amendment which builds upon previous 802.11 standards. It's not yet available. (We my upgrade our equipment to 802.11n standards when it becomes feasible.)

**Q:** I leave my computer on all night. Why is the connection always broken in the morning?

**A:** The WiFi firewall server reboots every night sometime between 4 and 5 AM. This process is essential to clear out the cache and ensure a "clean slate" for the next day.

**Q:** Can I bring a normal desktop computer to the campground and access the WiFi?

**A:** Yes, but you will probably need to purchase an 802.11b/g PCI card and have it installed in your desktop.

**Q:** What am I permitted to do while I am using the WiFi? What am I not allowed to do?

**A:** You are permitted to engage in any typical internet activities such as: browsing, chatting, email, etc. You are NOT permitted to use the WiFi for anything illegal or bandwidth intrinsic such as: cracking, hacking, large file transfers/downloads, peer to peer networking, bit torrents, video downloads, etc.